

Altura holds the State of Connecticut DOIT Master Contract for the AVAYA Phone Systems. DOIT Master Contracts are created for qualified purchasers to obtain high quality, reliable products and services directly from the vendors.

Benefits of using this Altura DOIT contract

- Easy acquisition process that meets requirements for competition per State standards
- No need for RFP or bidding process time and expense
- Guaranteed State of CT pricing
- Vendor and system/solution is approved and qualified via DOIT contract process
- Provides for turn-key systems including all services and complete maintenance coverage
- Fast turn-around times are possible for systems using this contract
- Altura's expertise with DOIT – 15 years on DOIT contract
- Our experience – more than 70 agency locations supported by Altura

[Click here for additional contract information.](#)

AVAYA Solutions: Simple and Powerful Communications

Avaya is a global leader in enterprise communications providing unified communications, contact centers, data networking, and services to businesses and governments around the world. Avaya's solutions integrate via open industry standards with technologies in multi-vendor environments, so organizations can expand on communications functions and potential starting with their existing networks. Avaya applications and software help state and local governments simplify complex communications, improve efficiencies, foster better employee collaboration, and achieve higher levels of citizen satisfaction and public safety. By embedding communications into government operations processes, Avaya helps improve the way organizations work.



Avaya Facts

- 19,000 people
- 5,400 patents
- #1 in Unified Communications and Telephony systems
- #1 in Contact Center and Enterprise Messaging
- Leaders Quadrant in Gartner Magic Quadrant for UC, Contact Center, and Telephony

Who is Altura?

Nationwide Avaya Platinum Business Partner

Altura, with offices nationwide, is one of Avaya's largest authorized Platinum Business Partners and a leading provider of communications applications, equipment and services for voice and data networking solutions. With a base of over 6,000 customers in government, education, healthcare and financial markets, Altura is one of the largest communications solutions and services organizations in North America.

Ranked #1 in Service

Altura strives to provide our customers with the highest level of service. For nine consecutive years, Altura has been ranked the #1 enterprise service provider by the Telecom Manager's Voice Report.

Unique Focus on SLE

Altura is primarily focused on the State & Local Government, Education, and Healthcare and we have specific skill sets that you require. Over the last 15 years, more than 70 State of CT agencies have benefited from our expertise and support.

Communication Solutions Specialists

We have successfully deployed 2,000 IP Convergence systems and have the expertise to drive effectiveness exactly where you need it and save you money.

To find out how you can leverage the DOIT contract to save money and improve citizen satisfaction, please contact MaryGrace Crisci at (860) 613-1204 mcrisci@alturacs.com.