

SINGLE
CONTACT

COMMUNICATION
SUPPORT

ALTURA
communication solutions

MANAGED
SERVICES

Altura Advocate

Gain the Altura Advantage so you can focus on your core business initiatives.

Your Single Point of Contact For All Your Communication Support Needs

Altura Advocate Managed Service provides your company a single point of contact for multi-vendor support for your communications system. It reduces nuisances caused when managing several vendors and allows you to concentrate on your business initiatives.

Altura Advocate includes managing and coordinating third party support including many applications and vendors.

- Avaya Direct Support
- Mobile Communications
- Call Center Applications
- Others

Altura Advocate is your single point of contact performing multiple support requirements.

- Enables you to immediately reach a representative
- Engages the support provider
- Provides status updates
- Escalates as appropriate
- Follows to resolution

Altura Advocate is a value-added, managed service offer within the suite of Altura Edge Managed Services. Altura provides the "best in class" managed services to businesses across the U.S., enabling them to become more productive and efficient by saving time, energy, and resources.

Let Altura handle your day-to-day coordination, management, administration, and support. Please contact Altura at **1-800-654-0715** or visit us on **www.alturacs.com**.

AVAYA
CONNECT
Platinum Partner

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Put Yourself Ahead of the Competition