



MANAGED
SERVICES

Altura Multivendor Management

Altura provides managed services with special attention paid to accuracy and time sensitivity, enabling your business to become more productive and efficient. We know the needs of your company and how best to work within your company's standard practices.

As your single point of contact, Altura will intercede on your behalf, coordinating third party support, facilitating communication, and resolving issues within your unified communications environment.

Streamlining vendor interaction gives our customers one place to go for their service and support needs, eliminating confusion and saving time that was previously invested in digging through and locating contact information.

Immediate Benefits Include:

Dedicated team to be your single point of contact

Management and coordination of third party support

Simplified communication for issue resolution

Tracking of status updates

Altura's ownership of incident from initial awareness to ticket closure

**Let Altura be the single point of contact for your
multivendor management!**