MANAGED SERVICES

Altura Edge

Change Management

Maintains a common view of system changes and is the perfect tool for audit purposes and problem resolution

Service Desk

Centralized interface for communication, escalation, reporting, and customer interaction

Availability Management

Increases application uptime, going beyond alarm monitoring by automatically performing corrective actions



Mitigates risk by analyzing current software and firmware versions of unified communications assets



Capacity Management

Real-time and historical capacity information enabling you to forecast resource needs and identify constraints

Continuity Management

Assists with rapid data recovery in the event of a catastrophic failure

Configuration Management

Automatically updated overview of all unified communications assets, that provides data for tracking, design, and planning

Gain the Altura Edge today!



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